

Asylum Helpline (Advice) for independent advice, information and guidance:

Language	Number
English/ any other language	0808 8000 630
Albanian	0808 8000 620
Amharic	0808 8000 622
Arabic	0808 8000 624
Bengali	0808 8000 626
Chinese Mandarin	0808 8000 628
Farsi	0808 8000 632
French	0808 8000 634
Punjabi	0808 8000 636
Pashto	0808 8000 638
Somali	0808 8000 640
Tamil	0808 8000 642
Tigrinya	0808 8000 644
Urdu	0808 8000 646
Vietnamese	0808 8000 648

Asylum Helpline (Support Applications) to make a support application:

Language	Number
English/ any other language	0808 8000 631
Albanian	0808 8000 621
Amharic	0808 8000 623
Arabic	0808 8000 625
Bengali	0808 8000 627
Chinese Mandarin	0808 8000 629
Farsi	0808 8000 633
French	0808 8000 635
Punjabi	0808 8000 637
Pashto	0808 8000 639
Somali	0808 8000 641
Tamil	0808 8000 643
Tigrinya	0808 8000 645
Urdu	0808 8000 647
Vietnamese	0808 8000 649

Free from all landlines, payphones and the seven major mobile network providers; Orange, 3, O2, T-Mobile, Virgin, Vodafone, EE. Some other networks may also offer free calls but you are advised to check this with your provider before calling.



part of the migrant help organisation.



Registered Address: Migrant Helpline Limited (trading as Migrant Help), Chanton House, Dour Street, Dover, Kent, CT16 1XT
Registered Charity (England and Wales): 1088631 Company No(England and Wales): 4172880 Registered Charity (Scotland): SC041022



ASYLUM HELP SERVICES

Have you claimed or are you intending to claim asylum in the UK?

Asylum Help is a range of new services to assist asylum seekers in the UK move through the application system, and understand the asylum process. Asylum Help will operate from the 1st April 2014. Asylum Help replaces all other government funded asylum advice services.



Asylum Help is part of a charity called Migrant Help, which has a long and successful history of working in this area.

Asylum Help services are free of charge, and are available to anyone entering the UK and applying for refugee status, or has had refugee status refused.

If you are in Home Office initial accommodation, Asylum Help will contact you with an appointment time. If you are staying with friends, family are homeless and want assistance with applying for support or updating your details please contact the **Asylum Support Application UK helpline**.

Other sources of help

A booklet called Claiming Asylum, available from Asylum Help, explains every stage in detail, and will answer many of your questions.

There are a number of British charities that can give you advice and support in specialist areas, for example, if you are a victim of human trafficking or torture. For contacts, call Asylum Help on 0808 8000 630 or ask your caseworker for a referral at any time.

Help in your language

As you go through the asylum process, you can get any information you need in a language you understand.

For help over the telephone in your language, please use one of the contact numbers at the back of this leaflet. If your language is not listed, please use the English number and request help in your language.

Translated information on the asylum process and applications for support is available at **www.asylumhelpuk.org**

Asylum Help consists of two services:

Asylum Advice UK provides information and assistance at every stage of the application for asylum process.

Contact:

Asylum Helpline (Advice) on
0808 8000 630 or own language number
www.asylumhelpuk.org

Asylum Support Application UK can assist you with applying for accommodation and/or support and notification of changes to your circumstances.

Contact:

Asylum Helpline (Support Applications) on
0808 8000 631 or own language number.

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